

Privacy Policy for Tenfold

Effective Date: September 8, 2025

Last Updated: September 8, 2025

1. Introduction

Tenfold (“we,” “our,” or “us”) respects your privacy and is committed to protecting your personal information. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you access or use our website, mobile applications, and related products or services (collectively, the “Services”).

2. Information We Collect

Personal Information You Provide: name, email address, billing information, account credentials, feedback, and any details you submit through forms, checkout, or support channels.

Automatic Data: device identifiers, IP address, browser type, operating system, referring URLs, pages viewed, and timestamps.

Cookies & Similar Technologies: cookies, pixels, SDKs, and local storage used for authentication, analytics, preferences, and performance.

3. How We Use Information

- Provide, operate, and improve the Services;
- Personalize content and features;
- Process payments and fulfill purchases;
- Communicate about updates, security alerts, and support;
- Monitor usage, perform analytics, and prevent fraud;
- Enforce our terms and comply with legal obligations.

4. How We Share Information

We do not sell your personal information. We may share it with: (a) service providers (hosting, analytics, customer support, payment processing) bound by confidentiality; (b) authorities or third parties when required by law or to protect rights, safety, and property; and (c) entities involved in corporate transactions (merger, acquisition, reorganization), subject to appropriate safeguards.

5. Legal Bases for Processing (Where Applicable)

We rely on one or more of the following: performance of a contract; legitimate interests (e.g., to secure and improve Services); consent (for certain marketing or cookies); and legal obligations.

6. Data Retention

We retain personal information for as long as needed to provide the Services, comply with legal obligations, resolve disputes, and enforce agreements. Retention periods vary by data type and purpose.

7. Data Security

We implement administrative, technical, and physical safeguards designed to protect personal information. No method of transmission or storage is completely secure; we cannot guarantee

absolute security.

8. International Transfers

Your information may be transferred to and processed in countries other than your own. Where required, we implement appropriate safeguards for cross-border transfers.

9. Your Privacy Rights

Depending on your location, you may have rights to access, correct, delete, restrict, or object to processing of your personal information, and to data portability. You may also withdraw consent where processing is based on consent. To exercise rights, contact us using the email below.

10. Children's Privacy

Our Services are not directed to children under 13 (or under 16 where applicable). We do not knowingly collect personal information from children. If you believe a child has provided personal information, contact us to request deletion.

11. Cookies & Tracking Choices

Most browsers allow you to control cookies through settings. If you disable cookies, some features may not function properly. Where required, we obtain consent for non-essential cookies.

12. Marketing Communications

You can opt out of marketing emails by using the unsubscribe link in our messages. We may still send transactional or service-related communications.

13. 'Do Not Track' and Global Privacy Control

Our Services may not respond to browser 'Do Not Track' signals. Where legally required, we will honor Global Privacy Control (GPC) signals for applicable processing activities.

14. Notice for U.S. State Laws (e.g., CCPA/CPRA, VCDPA, CPA)

Residents of certain U.S. states may have additional rights, including the right to know, delete, correct, and opt out of targeted advertising or certain disclosures. We do not sell personal information. To make a request, contact us using the email below and verify your identity.

15. Contact Us

For questions or to exercise privacy rights, contact: kbgraphicandwebsites@gmail.com.

16. Changes to This Policy

We may update this Privacy Policy from time to time. The updated version will be indicated by the "Last Updated" date above and becomes effective when posted.